

Cyngor Bwrdeistref Sirol Pen-y-bont ar Ogwr Bridgend County Borough Council

Swyddfeydd Dinesig, Stryd yr Angel, Pen-y-bont, CF31 4WB / Civic Offices, Angel Street, Bridgend, CF31 4WB



**Uned Cymorth Cyfarwyddiaeth Addysg a Chymorth i
Deuluoedd (UCCACD)
Education and Family Support Directorate –
Directorate Support Unit (EDSU)**

Deialu uniongyrchol / Direct line: 01656 642617

Ein cyf / Our ref: EDSU/LH
Eich cyf / Your ref:

Dyddiad / Date: 20 December 2023

Dear parent/carer

Universal primary free school meals (UPFSM) and cashless school meal balance email alerts

The planned further roll-out of UPFSM for school pupils in Bridgend is listed below:

- January 2024 - full-time Nursery pupils;
- April 2024 - Year 4 pupils; and
- September 2024 – Year 5 and Year 6 pupils.

This will mean that, from the start of the 2024-2025 school year, all primary school pupils will be able to access a free school meal.

If your child currently pays for local authority provided school meals, you may already be aware that the weekly email detailing your child's account balance has recently been suspended due to issues outside the local authority's control. This is due to an issue linked to a system upgrade required to support the implementation of UPFSM. This issue affects both primary and secondary schools.

The local authority apologises for any inconvenience this has caused and is grateful for your patience and understanding while alternative arrangements are being explored.

Although parents/carers can ask for their child's balance direct from their child's school, the local authority is informed that requests are placing a significant burden on school administrative staff. The local authority would therefore be grateful if pupils, parents, and carers can limit their requests for their account balances at this time.

Ffôn/Tel: 01656 643643

Facs/Fax: 01656 668126

Ebost/Email: talktous@bridgend.gov.uk

Negeseuon SMS/ SMS Messaging: 07581 157014

Twitter@bridgendCBC

Gwefan/Website: www.bridgend.gov.uk

Cyfnwidi testun: Rhwch 18001 o flaen unrhyw un o'n rhifau ffon ar gyfer y gwasanaeth trosglwyddo testun

Text relay: Put 18001 before any of our phone numbers for the text relay service

Rydym yn croesawu gohebiaeth yn y Gymraeg. Rhwch wybod i ni os yw eich dewis iaith yw'r Gymraeg

We welcome correspondence in Welsh. Please let us know if your language choice is Welsh

In the meantime, until we are able to offer an alternative account balance notification, I am grateful for your patience and understanding in this matter.

Yours sincerely

A handwritten signature in black ink, appearing to read 'L Iorwerth Harvey'.

Lindsay Iorwerth Harvey (Mr)

**Corporate Director – Education and Family Support
Bridgend County Borough Council**